

Illinois Online Program End-of-Course Survey

Dear [contact('first name')],

This survey will be used to assess the quality of online courses offered by the { } program in order to make improvements and should take less than five minutes. Your responses will be completely confidential. Only University personnel who are under strict guidelines will have access to your individual responses. Unless you grant specific permission to quote the comments you provide, all data will be reported only in the aggregate.

This is completely voluntary and will have no impact on your course grade or your relationship with the University of Illinois.

This research is being conducted by the Center for Innovation in Teaching and Learning at the University of Illinois at Urbana-Champaign.

Thank you again!

Dr. Maryalice Wu

1) Please rate the overall quality of this course.

Very Poor Poor Fair Good Excellent

Why did you find the quality of this course to be poor?

2) Compared to other courses you have taken at a university or college, how effective was this course in helping you understand the topics presented?

- Other courses have been much more effective.
- Other courses have been somewhat more effective.
- This course was the same as other courses.
- This course was somewhat more effective.
- This course was much more effective than other courses.
- This is my first course at the university or college level.*

3) Compared to other courses you have taken at a university or college, how available was your:

	Much <u>less</u> available than in other university/college courses	Moderately less available	About the same as other university/college courses	Moderately more available	Much <u>more</u> available than in other university/college courses	<i>Not applicable to me - I have never taken courses at a university or college</i>
Instructor to you?	()	()	()	()	()	()
Classmates to you?	()	()	()	()	()	()

4) In general, how useful was each activity for helping you learn the course material?

	Extremely useful	Very useful	Moderately useful	Slightly useful	Not useful at all	<i>The course did not have this activity</i>
Video Lectures	()	()	()	()	()	()
Individual Projects/Assignments	()	()	()	()	()	()
Readings	()	()	()	()	()	()
Quizzes/Tests	()	()	()	()	()	()
Group Projects/Assignments	()	()	()	()	()	()

Discussion Forums	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Live Sessions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5) How often did you experience technical problems while viewing course lectures? This can include problems with the audio quality, video streaming, subtitles, etc.

Never Infrequently About half of the time Frequently Every time I watched a lecture

What problems did you experience with the lectures?

6) To what extent did you get adequate tech support for this course when you needed it?

Never got adequate support Rarely got adequate support Sometimes got adequate support Often got adequate support Always got adequate support
 I never needed tech support

7) Overall, how difficult was this course?

Extremely difficult Very difficult Moderately difficult Slightly difficult
 Not at all difficult

Why did you find this course to be difficult?

8) How engaging did you find this course?

Not at all engaging Slightly engaging Moderately engaging Very engaging
 Extremely engaging

9) How relevant did you find the course to your career goals?

Not at all relevant Slightly relevant Moderately relevant Very relevant
 Extremely relevant

10) How likely are you to recommend this particular course to someone else?

I definitely will not Slightly likely Moderately likely Very likely
 I definitely will

11) What was one thing you found most helpful in this course?

12) What was one thing you found least helpful in this course?

13) Are there any other comments about [invite("custom 2")] that you would like to share with us?

14) Based on your experiences with all of the SBC courses you have taken so far, how likely are you to recommend the SBC program to others?

I definitely will definitely will not Very likely Moderately likely Slightly likely I

15) May we share your comments publicly?

No, please keep my comments confidential

Yes, you may share my comments anonymously

Yes, you may share my comments, including selected pieces of information about me (You will have an opportunity in the next question to specify which information we may share.)

16) What information are you comfortable with us sharing publicly? This information may appear on websites, social media, advertising, printed material, or publications.

Check all that apply.

Nothing about me

Just my first name

My full name

My email address

Thank You!

Thank you for sharing your important observations with us.