

# Illinois Online

Dear Illinois Online Student,

Thank you for participating in the Illinois Online course survey.

This research is being conducted by the Center for Innovation in Teaching and Learning (CITL) at the University of Illinois to assess the quality of our online courses. This survey should take less than five minutes to complete.

Your responses will be kept completely confidential unless you grant permission to quote the comments you provide. Only University personnel will have access to your individual responses -- all data will be reported only in aggregate.

This survey is completely voluntary and will have no impact on your course grade or your relationship with the University of Illinois.

Research questions? Please contact Maryalice Wu: [malice@illinois.edu](mailto:malice@illinois.edu)

Thank you again!  
Dr. Maryalice Wu

If you feel you have not been treated according to the descriptions in this form, or if you have any questions about your rights as a research subject, including questions, concerns, complaints, or to offer input, you may call the Office for the Protection of Research Subject (OPRS) at 217-333-2670 or e-mail OPRS at [irb@illinois.edu](mailto:irb@illinois.edu)

Laws and University rules might require us to disclose information about you. For example, if required by laws or University Policy, information may be seen or copied to the following people or groups: a) The University committee and office that reviews and approves research studies, the Institutional Review Board (IRB) and Office for the Protection of Research Subjects, or b) University and state auditors, and departments of the University responsible for oversight of research.

Please print a copy of this consent form for your records, if you so desire.

I have read and understand the above consent form, and by clicking the

**consent button to enter the survey, I indicate my willingness to voluntarily take part in the study.**

**1) This course satisfies...**

*Check all that apply.*

A general education requirement

An elective requirement

A major course requirement

A minor course requirement

None of the above

**2) If this course had not been offered online (fully online, partially online/blended) this semester at Illinois, how likely is it that you would have registered for a similar course at another institution?**

I definitely would not have.       Slightly likely       Moderately likely       Very likely  
 I definitely would have.       I did not have a choice.

**3) Where were you living while this course was in session?**

On campus

Off campus in Champaign-Urbana

In the US, but not in Champaign-Urbana

Outside the US

Something else (*What is that?*)::

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**4) Please rate the overall quality of this course.**

Very poor     Poor       Fair       Good       Excellent

**Logic: Hidden unless question "Please rate the overall quality of this course." #4 is one of the following answers ("Very poor", "Poor")**

## Why did you find the quality of the course to be poor?

Logic: Hidden if the course a hybrid course.

**5) How did meeting in a virtual classroom (instead of a physical classroom) affect your ability to learn the course material?**

**Being in a virtual classroom made it...**

Much more difficult to learn the material  Moderately more difficult   
Made no difference  Moderately easier  Much easier to learn the material

**6) Compared to other courses you have taken at the University of Illinois, how effective was this course in helping you understand the topics presented?**

Other courses have been much more effective.  Other courses have been somewhat more effective.  This course was the same as other courses.  This course was somewhat more effective than other courses.  This course was much more effective than other courses.

**7) Compared to most face-to-face courses you have taken at the University, how available was your instructor to you?**

Much less available than in most face-to-face courses  Moderately less available  
 About the same as in face-to-face courses  Moderately more available  
 Much more available than in most face-to-face courses  Not applicable - I have never taken a face-to-face course at the University.

**8) Compared to most face-to-face courses you have taken at the University, how available were your fellow classmates to you?**

Much worse than in most face-to-face courses  Moderately worse  About the same as in face-to-face courses  Moderately better  Much better than in most face-to-face courses  Not applicable - I have never taken a face-to-face course at the University.

**9) Why did you decide to take this course online (fully online, partially online/blended) instead of face-to-face?**

*Check all that apply.*

I learn better working at my own pace.

I have limited time due to other obligations (work, family, etc.).

This course worked with my class schedule.

- I have a specific interest in the topic covered.
- Taking the course online or face-to-face made no difference to me.
- Delivery of course content is more effective online.
- The length of the course was shorter than face-to-face.
- I thought the class would be easy.
- I wanted to try an online course.
- The course was affordable.
- The course was offered at the right time of year for me.
- The course was offered only online.
- I enjoy online courses.
- I didn't have to go to a physical classroom.
- I heard the course was good.
- The course lightened my workload for later semesters.
- I didn't know it was an online course when I registered.
- Some other reason (Please explain.):

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I did not have a choice.

**10) In general, how useful was each activity for helping you learn the course material?**

|                                 | <b>Extremely useful</b> | <b>Very useful</b> | <b>Moderately useful</b> | <b>Slightly useful</b> | <b>Not useful at all</b> | <b>The course did not have that activity.</b> |
|---------------------------------|-------------------------|--------------------|--------------------------|------------------------|--------------------------|-----------------------------------------------|
| Lectures                        | ( )                     | ( )                | ( )                      | ( )                    | ( )                      | ( )                                           |
| Individual Projects/Assignments | ( )                     | ( )                | ( )                      | ( )                    | ( )                      | ( )                                           |
| Readings                        | ( )                     | ( )                | ( )                      | ( )                    | ( )                      | ( )                                           |
| Quizzes/Tests                   | ( )                     | ( )                | ( )                      | ( )                    | ( )                      | ( )                                           |

|                            |                          |                          |                          |                          |                          |                          |
|----------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Group Projects/Assignments | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Discussion Forums          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

**11) How difficult was it to find what you needed during the course?**

Not at all difficult    Slightly difficult    Moderately difficult    Very difficult    Extremely difficult

**12) Did you have any scheduled live sessions for this course?**

Yes  
 No

**Show if question 12 : "Did you have any scheduled live sessions for this course?" is one of the following answers ("Yes").**

**13) How useful were these sessions for helping you learn the course material?**

Not useful at all    Slightly useful    Moderately useful    Very useful  
 Extremely useful

**14) How often did you experience technical problems with the lectures in the course? This can include problems with the audio quality, video streaming, subtitles, etc.**

Never    Rarely    About half of the time    Most of the time    Every time I watched a lecture.

**Logic: Hidden unless question 14 "How often did you experience technical problems with the lectures in the course? This can include problems with the audio quality, video streaming, subtitles, etc." is one of the following answers ("Rarely", "About half of the time", "Most of the time", "Every time I watched a lecture.")**

**15) What problems did you experience with the lectures?**

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**16) To what extent did you get adequate tech support for this course when you needed it?**

- Never got adequate support       Rarely got adequate support       Sometimes got adequate support  
 Often got adequate support       Always got adequate support  
 I never needed tech support.

**17) How important was memorization for success in this course?**

- Not at all     A little     Moderately     Very much     That's all we did.

**18) How much do you think the material you learned in this course will have practical applications in your life outside of this course?**

- Not at all     A little     Moderately     Very much     To the greatest extent

**19) Overall, how difficult was this course?**

- Extremely difficult     Very difficult     Moderately difficult     Slightly difficult  
 Not at all difficult

**Logic: Hidden by default unless: Question 19 "Overall, how difficult was this course?" is one of the following answers ("Extremely difficult", "Very difficult")**

**Why did you find this course to be difficult?**

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**20) How engaging did you find this course?**

- Not at all engaging     Slightly engaging     Moderately engaging     Very engaging  
 Extremely engaging

**21) Based upon your experiences in this course, how likely are you to enroll in another Illinois Online course?**

- I definitely will not.       Slightly likely       Moderately likely     Very likely  
 I definitely will.

**22) How likely are you to recommend this particular course to a friend?**

- I definitely will not.       Slightly likely       Moderately likely     Very likely  
 I definitely will.

**23) What was one thing that you found most helpful in this course?**

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**24) What was one thing that you found least helpful in this course?**

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**25) Are there any other comments about this course that you would like to share with us?**

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**26) May we share your comments publicly?**

- No, please keep my comments confidential
- Yes, you may share my comments anonymously
- Yes, you may share my comments, including selected pieces of information about me (You will have an opportunity in the next question to specify what information we may share.)

**Logic: Hidden unless question 26 "May we share your comments publicly?" is one of the following answers ("Yes, you may share my comments, including selected pieces of information about me (You will have an opportunity in the next question to specify what information we may share.)")**

**What information are you comfortable with us sharing publicly? This information may appear on websites, social media, and other venues.**

*Check all that apply.*

- Nothing about me
- Just my first name
- My full name
- My email address

**Thank You!**

**Thank you for sharing your important observations with us.**

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