

# Illinois Online End-of-Course Survey

Dear Illinois Online Student,

Thank you for participating in the Illinois Online course survey.

This research is being conducted by the Center for Innovation in Teaching and Learning (CITL) at the University of Illinois to assess the quality of our online courses. This survey should take less than five minutes to complete.

Your responses will be kept completely confidential unless you grant permission to quote the comments you provide. Only University personnel will have access to your individual responses -- all data will be reported only in aggregate.

This survey is completely voluntary and will have no impact on your course grade or your relationship with the University of Illinois.

Research questions? Please contact Maryalice Wu: [malice@illinois.edu](mailto:malice@illinois.edu)

Thank you again!  
Dr. Maryalice Wu

If you feel you have not been treated according to the descriptions in this form, or if you have any questions about your rights as a research subject, including questions, concerns, complaints, or to offer input, you may call the Office for the Protection of Research Subject (OPRS) at 217-333-2670 or e-mail OPRS at [irb@illinois.edu](mailto:irb@illinois.edu)

Laws and University rules might require us to disclose information about you. For example, if required by laws or University Policy, information may be seen or copied to the following people or groups: a) The University committee and office that reviews and approves research studies, the Institutional Review Board (IRB) and Office for the Protection of Research Subjects, or b) University and state auditors, and departments of the University responsible for oversight of research.

Please print a copy of this consent form for your records, if you so desire.

I have read and understand the above consent form, and by clicking the consent button to enter the survey, I indicate my willingness to voluntarily take part in the study.

**1) This course satisfies:**

*Check all that apply.*

- A general education requirement
- An elective
- A major requirement
- A minor requirement
- Some other requirement (please specify):

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None of the above

**2) Please rate the overall quality of this course.**

- Very poor    Poor       Fair       Good       Excellent

**Question logic:** The question below will show when: #2 Question "Please rate the overall quality of this course." is one of the following answers ("Very poor", "Poor")

**3) Please explain.**

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**4) How effective was this course in helping you understand the topics presented?**

- This course was much more effective than other courses
- This course was somewhat more effective than other courses
- This course was the same as other courses
- Other courses have been somewhat more effective
- Other courses have been much more effective

**5) How well could you explain the material you learned in this class to someone who did not know the material?**

- Not at all    Slightly    Moderately       Very well    Extremely well



**9) How often did you experience technical problems with the video lectures in the course?  
This can include problems with the audio quality, video streaming, subtitles, etc.**

- Never       Rarely       About half of the time  
 Most of the time       Every time I watched a video lecture

**Question logic:** The question below will show when: #9 Question "How often did you experience technical problems with the video lectures in the course? is checked. This can include problems with the audio quality, video streaming, subtitles, etc." is one of the following answers ("About half of the time", "Most of the time", "Every time I watched a video lecture")

**10) Please explain.**

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**11) To what extent did you get adequate tech support for this course when you needed it?**

- Never got adequate support       Rarely got adequate support  
 Sometimes got adequate support       Often got adequate support  
 Always got adequate support       I never needed tech support.

**12) How important was memorization for success in this course?**

- Not at all       A little       Moderately  
 Very much       That's all we did.

**13) How much do you think the material you learned in this course will have practical applications in your life outside of this course?**

- Not at all       A little       Moderately  
 Very much       To the greatest extent

**14) Overall, how difficult was this course?**

- Extremely difficult       Very difficult       Moderately difficult  
 Slightly difficult       Not at all difficult

**Question logic:** The question below will show when: #14 Question "Overall, how difficult was this course?" is one of the following answers ("Extremely difficult", "Very difficult")

**15) Please explain.**

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**16) How engaging did you find this course?**

- Not at all engaging  Slightly engaging  Moderately engaging  
 Very engaging  Extremely engaging

**17) Please rate your overall experience in this course.**

- Excellent  Good  Fair  Poor  Very poor

**Question logic:** The question below will show when: #17 Question "Please rate your overall experience in this course." is one of the following answers ("Poor", "Very poor")

**18) Please explain.**

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**19) Based upon your experiences in this course, how likely are you to enroll in another online course at Illinois?**

- I definitely will not.  Slightly likely  Moderately likely  Very likely   
 I definitely will.

**20) What was one thing that you found most helpful in this course?**

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**21) What was one thing that you found least helpful in this course?**

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**22) Are there any other comments about this course that you would like to share with us?**

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**23) May we share your comments publicly?**

- No, please keep my comments confidential
- Yes, you may share my comments anonymously
- Yes, you may share my comments, including selected pieces of information about me (You will have an opportunity in the next question to specify what information we may share.)

**Question logic:** The question below will show when: #23 Question "May we share your comments publicly?" is one of the following answers ("Yes, you may share my comments, including selected pieces of information about me (You will have an opportunity in the next question to specify what information we may share.)")

**24) What information are you comfortable with us sharing publicly? This information may appear on websites, social media, and other venues. *Check all that apply.***

- Nothing about me
- Just my first name
- My full name
- My email address

**Thank You!**

**Thank you for taking our survey. Your response is very important to us.**