Illinois Online Program End-of-Course Survey

Dear Student,

This survey will be used to assess the quality of online courses in order to make improvements and should take less than five minutes. Your responses will be completely confidential. Only University personnel who are under strict guidelines will have access to your individual responses. Unless you grant specific permission to quote the comments you provide, all data will be reported only in the aggregate.

This is completely voluntary and will have no impact on your course grade or your relationship with the University of Illinois.

This research is being conducted by the Center for Innovation in Teaching and Learning at the University of Illinois at Urbana-Champaign.

Thank you again!

Dr. Maryalice Wu

1) Please rate the overall quality of [CourseName].

() Very Poor () Poor () Fair () Good () Excellent

Question logic: The question below will show when: #1 Question "Please rate the overall quality of [CourseName]." is one of the following answers ("Very Poor","Poor")

2) Why did you find the quality of this course to be poor?

3) Compared to other courses you have taken at a university or college, how effective was this course in helping you understand the topics presented?

() Other courses have been much more effective.

- () Other courses have been somewhat more effective.
- () This course was the same as other courses.
- () This course was somewhat more effective.
- () This course was much more effective than other courses.
- () This is my first course at the university or college level.

4) Compared to other courses you have taken at a university or college, how available was your:

	Much <u>less</u> available than in other university/ college courses	Moderately less available	About the same as other university/ college courses	Moderately more available	Much <u>more</u> available than in other university/ college courses	Not applicable to me - I have never taken courses at a university or college
Instructor to you?	()	()	()	()	()	()
Classmates to you?	()	()	()	()	()	()

	Extremely useful	Very useful	Moderately useful	Slightly useful	Not useful at all	The course did not have this activity
Video Lectures	()	()	()	()	()	()
Individual Projects/Assignments	()	()	()	()	()	()
Readings	()	()	()	()	()	()
Quizzes/Tests	()	()	()	()	()	()
Group Projects/Assignments	()	()	()	()	()	()
Discussion Forums	()	()	()	()	()	()
Live Sessions	()	()	()	()	()	()

5) In general, how <u>useful</u> was each activity for helping you learn the course material?

6) How often did you experience technical problems while viewing course lectures? This can include problems with the audio quality, video streaming, subtitles, etc.

() Never () Infrequently () About half of the time

() Frequently () Every time I watched a lecture

Question logic: The question below will show when: #6 Question "How often did you experience technical problems while viewing course lectures? This can include problems with the audio quality, video streaming, subtitles, etc." is one of the following answers ("Infrequently", "About half of the time", "Frequently", "Every time I watched a lecture")

7) What problems did you experience with the lectures?

8) To what extent did you get adequate tech support for this course when you needed it?

() Never got adequate support
() Rarely got adequate support
() Often got adequate support

() Always got adequate support () I never needed tech support

9) Overall, how difficult was this course?

() Extremely difficult () Very difficult () Moderately difficult

() Slightly difficult () Not at all difficult

Question logic: The question below will show when: #9 Question "Overall, how difficult was this course?" is one of the following answers ("Extremely difficult", "Very difficult")

10) Why did you find this course to be difficult?

11) How engaging did you find this course?

() Not at all engaging () Slightly engaging () Moderately engaging

() Very engaging () Extremely engaging

12) How relevant did you find the course to your career goals?

() Not at all relevant () Slightly relevant () Moderately relevant

() Very relevant () Extremely relevant

13) How likely are you to recommend this particular course to someone else?

() I definitely will not () Slightly likely () Moderately likely

() Very likely () I definitely will

14) What was one thing you found most helpful in [CourseName]?

15) What was one thing you found <u>least</u> helpful in [CourseName]?

16) Are there any other comments about [CourseName] that you would like to share with us?

17) Based on your experiences with all of the courses you have taken so far for your program, how likely are you to recommend the program to others?

() I definitely will () Very likely () Moderately likely () Slightly likely () I definitely will not

18) May we share your comments publicly?

() No, please keep my comments confidential

() Yes, you may share my comments anonymously

() Yes, you may share my comments, including selected pieces of information about me (You will have an opportunity in the next question to specify which information we may share.)

Question logic: The question below will show when: #18 Question "May we share your comments publicly?" is one of the following answers ("Yes, you may share my comments, including selected pieces of information about me (You will have an opportunity in the next question to specify which information we may share.)")

19) What information are you comfortable with us sharing publicly? This information may appear on websites, social media, advertising, printed material, or publications. *Check all that apply.*

[] Nothing about me

[] Just my first name

[] My full name

[] My email address

Thank You!

Thank you for sharing your important observations with us.