# Illinois Online End of Program Survey

**Dear [First Name],**

**This survey will be used to assess the quality of online courses offered by the [Program Name] program in order to make improvements and should take less than five minutes. Your responses will be completely confidential. Only University personnel who are under strict guidelines will have access to your individual responses. Unless you grant specific permission to quote the comments you provide, all data will be reported only in the aggregate.**

**This is completely voluntary and will have no impact on your course grade or your relationship with the University of Illinois.**

**This research is being conducted by the Center for Innovation in Teaching and Learning at the University of Illinois at Urbana-Champaign.**

**Thank you again!**

**Dr. Maryalice Wu**

**1)  How would you rate the quality of the [Program Name] program as a whole?**

( ) Excellent

( ) Good

( ) Fair

( ) Poor

( ) Very Poor

**Question logic:** The question below will show when: #1 Question "How would you rate the quality of the [Program Name] program as a whole?" is one of the following answers ("Poor","Very Poor")

**Why did you find the quality of the program to be poor?**

_____

**2) How difficult or easy was the program compared with your expectations?**

( ) Much easier than expected

( ) Somewhat easier than expected

( ) About as easy/difficult as expected

( ) Somewhat more difficult than expected

( ) Much more difficult than expected

**3) Thinking back to your original goal(s) for pursuing a degree, how well did this program help you reach your goals?**

( ) Extremely well

( ) Very well

( ) Moderately well

( ) Slightly well

( ) Not well at all

**Question logic:** The question below will show when:: #4 Question "Thinking back to your original goal(s) for pursuing a degree, how well did this program help you reach your goals?" is one of the following answers ("Slightly well","Not well at all")

**Can you tell us more about why this program didn't help you reach your goals?**

_____

**4) How well have you been able to apply what you have learned from the program to your professional work?**

( ) Extremely well

( ) Very well

( ) Moderately well

( ) Slightly well

( ) Not well at all

( ) *Not applicable*

**5) Please rate the quality of the professional network that you built as a result of your time in the program.**

( ) I built an <u>excellent</u> network

( ) I built a <u>good</u> network

( ) I built a <u>fair</u> network

( ) I built a <u>poor</u> network

( ) I didn't build a network at all

**6) Since you started the program, have any of the following employment changes happened to you? (*Check all that apply*)**

[ ] I took a break in my employment

[ ] I received a promotion from an employer

[ ] I received or accepted a job with a different employer

[ ] There have not been any changes in my employment

[ ] Other - Write In: _____

**7) How well did the support services of the program (registration, advising, etc.) meet your needs?**

( ) Extremely well

( ) Very well

( ) Moderately well

( ) Slightly well

( ) Not at all well

( ) *I didn't use any support services*

**Question logic:** The question below will show when: #9 Question "How well did the support services of the program (registration, advising, etc.) meet your needs?" is one of the following answers ("Slightly well","Not at all well")

**Can you tell us more about why your support needs were unmet?**

_____

**8) How would you rate the overall quality of the digital platform used in the program?**

( ) Excellent

( ) Good

( ) Fair

( ) Poor

( ) Very Poor

**9) Relative to the cost, how valuable was this program?**

( ) Extremely valuable

( ) Very valuable

( ) Moderately valuable

( ) Slightly valuable

( ) Not at all valuable

**10) How likely are you to recommend the program to a friend, family member, or colleague?**

( ) I definitely will

( ) Very likely

( ) Moderately likely

( ) Slightly likely

( ) I definitely won't

**11) What do you think works best about the [Program Name] program? Please explain.**

_____

**12) If you could change anything about the program, what would it be? Please explain.**

_____

**13) Are there any other comments about the [Program Name] program that you would like to share with us?**

_____

**Thank You!**

**Thank you for sharing your important observations with us.**